SUMMARY OF KEY MANAGEMENT OFFICIALS' RESPONSIBILITIES

Commissioner of Social Security provides executive leadership to SSA and exercises general supervision over major components of the agency.

Deputy Commissioner of Social Security an appointed position, authorized to act on behalf of the Commissioner.

Chief Actuary plans and directs program actuarial estimates and analyses for our programs and for any proposed changes in programs and trust funds. Provides technical and consultative services to the Commissioner, the Board of Trustees of the Social Security Trust Funds, Congress, and their respective staffs.

Chief Communications Officer leads the agency's overall communications strategy to ensure clear, accurate, and timely information for the public, beneficiaries, employees, and stakeholders.

Chief Risk Officer provides enterprise-wide oversight of organization risk to support effective mission delivery and public trust.

Chief of Disability Adjudication leads SSA's nationwide disability adjudication program, overseeing the processing of disability claims at the state Disability Determination Services, hearings, and appeals under the *Social Security Act*.

Chief of Field Operations provides strategic leadership and national oversight for all in-person SSA service operations, ensuring consistent, high-quality customer service across domestic and international offices.

Chief of Central Processing provides strategic leadership for SSA's Processing Centers and debt collection operations, ensuring accuracy, efficiency, and integrity in administering Social Security benefits.

Chief of Digital Services leads SSA's efforts to deliver a seamless and accessible customer experience across all digital and phone service platforms, driving innovation and fostering a customer-focused approach to service delivery.

Chief Human Capital Officer leads and directs all human capital activities, including staffing, reasonable accommodations, compensation, benefits, leadership development, HR policy, and workforce planning. The CHCO advises agency leadership on workforce management, ensures compliance with merit system principles, and develops and implements agency-wide human capital strategies.

Chief Information Officer directs the strategic management of our systems and databases, which includes the development, validation, and implementation of new systems. The CIO directs operational integration, strategic planning processes, and implementation of a systems

configuration program. The CIO also provides strategic vision, aligns information technology initiatives with overall business goals, and drives innovation.

Chief Law and Policy advises the Commissioner, Deputy Commissioner, and all Chiefs (except the Inspector General) on legal matters, and leads policy development for retirement, disability, and Supplemental Security Income programs. Conducts our legislative program and analyzes legislative and regulatory initiatives.

Chief Financial Officer oversees SSA's financial management, budget, logistics, and facility management programs, ensuring resources are allocated effectively to support the agency's mission.

Chief of Security and Resiliency leads SSA's efforts to protect its information, assets, and personnel by overseeing all aspects of cybersecurity, physical security, and personnel security.

Chief of Strategy and Marketing advises SSA leadership on enterprise strategy, directs the development and implementation of the agency's strategic framework, and establishes governance structures to ensure alignment across business lines.

Assistant Inspector General for Audits as First Assistant promotes economy, efficiency, and effectiveness in administering our programs and operations, and prevents and detects fraud, waste, abuse, and mismanagement.

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